



Origins Market Privacy Policy

This Privacy Policy is in accordance with the Australian *Privacy Act 1988 (Cth)* (Privacy Act) and the European General Data Protection Regulation (GDPR) and governs the manner in which Origins Market may collect, store, use, disclose, manage and protect your Personal Information. This Privacy Policy applies to the originsmarket website and all products and services offered by Origins Market.

1. What is the Privacy Act?

The Privacy Act is defined by the Australian Government, Office of the Australian Information Commissioner (OAIC) as an Australian law which regulates the handling of personal data and information of identifiable individuals, or individuals whom are reasonably identifiable. The Privacy Act includes thirteen Australian Privacy Principles (APPs) which outlines the standards, rights and obligations for the handling, holding, use, and correction of personal data and sensitive information.

2. What is Personal Information?

Origins Market follows the Privacy Act's definition of Personal Information as made public on the OAIC webpage:

"...information or an opinion, whether true or not, and whether recorded in a material form or not, about an identified individual, or an individual who is reasonably identifiable."

Common examples of an individual's Personal Information are an individual's name, address, telephone and mobile number, signature, date of birth, tax file numbers, medical records, bank account details and commentary or opinion about a person.

3. What is the GDPR?

The European GDPR replaces the Data Protection Directive 95/46/EC and is designed to harmonise data privacy laws across Europe, protect and empower all EU citizens' data privacy, and reshape the way in which organisations approach data privacy.

Australian-based organisations that offer goods or services to persons in the EU or target or monitor the behaviour of the EU may be required to comply with the GDPR regulatory regime.

Origins Market is an Australian-based organisation providing products and services within Australia, however, may capture or collect Personal Information that passes through the EU. If this occurs, Origins Market will treat the Personal Information received in accordance with this Policy.

Where information is processed or monitored in the EU, an individual or business may receive additional rights including:

1. The right to request the deletion of Personal Information, unless Origins Market is legally obligated to retain it; and
2. The right to restrict our process of Personal information.

4. Why does Origins Market Collect Personal Information?

Origins Market is required to collect, hold and use personal and business data and information for compulsory ongoing administrative purposes. This includes, but is not limited to, providing services and benefits to vendors and visitors, keeping accurate records, and maintaining and extending leases. The information provided will not be used for any other reasons unrelated to the initial purpose of providing it.

Origins Market, where reasonable, will take steps to let individuals and businesses know the purpose and relevance of the information collected. It is advised that this information will not be distributed or forwarded to third parties or organisations without prior written consent from the individual.

If the individual's or business' information is required, it may be disclosed at the discretion of Origins Market.

5. How does Origins Market Collect Personal Information?

Origins Market may collect Personal Information in a variety of ways including, but not limited to:

1. When individuals visit our website;
2. When Origins communicates with you via Facebook, Instagram, or LinkedIn;
3. When individuals register to attend an event at Origins
4. When individuals apply to be a vendor of Origins
5. When individuals access, request information on, enquire about, use, receive or provide feedback in relation to Origins operations or services via online, in writing, by phone or in person; and/or
6. When individuals seek employment with Origins.

Origins Market ordinarily collects Personal Information through the following methods:

1. Forms filled out by individuals, for example an application to become a vendor;
2. By subscription to our newsletter;
3. During the course of meetings, emails, interviews, telephone calls and online interaction;
4. Business cards provided by individuals;
5. Instructions from individuals; and
6. Information in the public domain.

If you do not agree to Origins Market handling your Personal Information in the manner outlined within this Privacy Policy or refuse to supply required information, Origins will not be able to provide services to you, and you will be prevented from engaging in certain Origins-related activities.

6. How is Collected Information Utilised?

Origins Market collects and uses individual and business information for the following purposes:

1. To comply with legal obligations;
2. To personalise vendor and/or customer experience;

3. To improve the Origins website;
4. To improve customer service;
5. To process transactions and registrations;
6. To consider employment applications, contact referees and communicate in relation to employment applications;
7. To administer content, a promotion, a survey or other website features; and
8. To send periodic emails.

7. How does Origins Market Store and Secure Personal Information?

Origins has adopted the appropriate data collection, storage and processing practices to ensure optimal security measures to protect all information against unauthorised access, alteration, disclosure or destruction.

All Personal Information collected may be stored in hard copy and digitally. Hard copy material may be stored onsite at the Origins Market office or at secure off-site locations, and all digital material is secured using password protected computers and software accessible by the appropriate Origins staff member(s) only.

Origins conducts regular audits of compliance with this Policy and the Act to ensure that the privacy framework adheres to industry best-practice and updated regulations.

8. Does Origins Market Share Personal Information?

Origins Market will only share generic publicly accessible information to business partners, potential customers and trusted affiliates; but will not sell, trade or rent individual or business information to third-parties.

If you contact one of our trusted affiliates or vendors listed in our marketing material or linked via our website, Origins Market cannot accept responsibility for the way in which such organisations may collect, use disclose or handle your Personal Information. We recommend that you carefully review and consider the privacy policies of such organisations.

9. Can you Request Access or Corrections to Your Personal Information?

Individuals or businesses can request access or corrections to their respective Personal Information by contacting Origins directly.

Upon receiving a request to access or change information, Origins Market may require further details to verify your identity and reserve the right to refuse you access to Personal Information if Origins Market:

1. Cannot verify your identity to reasonable satisfaction;
2. Believes your request is frivolous or harassment; and/or
3. Is entitled to refuse a request by law.

10. Acting Under Anonymity or a Pseudonym

Individuals contacting Origins have the right to remain anonymous or use a pseudonym if they wish. However, by doing so Origins may not be able to provide the most accurate or useful information or investigate incidents or complaints.

11. Web Browser Cookies

The Origins website, originsmarket.com.au, may utilise “cookies” to enhance user experience and customer satisfaction. Visitors to the website may experience their web browser placing cookies on their hard drive for record-keeping purposes.

Website visitors may choose to alter their web browser settings to refuse cookies, or to alert when cookies are being sent. Please note that in doing so, functions of the Origins website may not perform properly.

12. Is this Policy Subject to Change

This policy may be amended from time to time at the discretion of Origins Market and in response to regulatory amendments as issued by the Australian Government and the European General Data Protection Regulation.

13. Your Acceptance of these Terms

By visiting, using, viewing and engaging with the Origins Market website www.originsmarket.com.au, you signify your acceptance of this Privacy Policy. Your continued use of this website following policy amendments is deemed as your acceptance to such changes. If you do not agree with this Privacy Policy, please do not use the website.

14. Contact

If you have a question or complaint regarding this Privacy Policy, the practices of this website, or your dealings with this website, please contact Origins Market at:

Origins Market

86 West St Busselton 6280

info@originsmarket.com.au